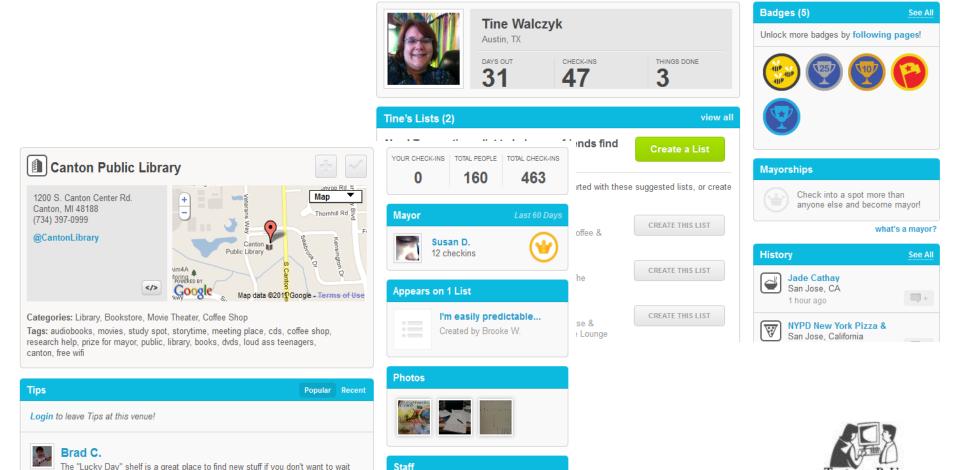
Make using the library fun with foursquare!



Knowledge + Technology = Success

through the hold list.

January 7, 2010 | ✓ Done by 4 people Read more

Save Done

"Tech Tools with Tine" Webinar Series Presents:

foursquare

Engage your patrons in the game of library usage

Tine Walczyk – October 28th, 2011 tine@trainers-r-us.com



What is it?

- foursquare is a social networking site/app that provides a game to encourage people to explore a location
 - Create a community of patrons, encourage participation
 - Make a game out of promoting your organization: achievements, events
 - Social forum for learning everything you have to offer: check-in & to do's

Vocabulary

- Venue creating your organization's presence on foursquare
- Check-in announcing your location
- Mayor patron who has been at your location the most in the past 60 days
- Badges achievements that can be earned for completing tasks
- Specials give-aways, prizes, incentives for being a patron

Library uses

- Prizes for being the Mayor
- Create To Do lists
- Post Tips
- Badges for events or specific interactions
- Publicize unique features
- Hold Contests
- Scavenger hunts

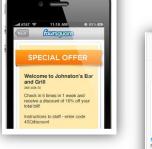


Let's take a look...

Canton Public Library (MI)



- Prizes for Mayor
- Palo Alto City Library (<u>CA</u>)
 - Specials
- Frisco Public Library (<u>TX</u>)
 - Large collection of reviews



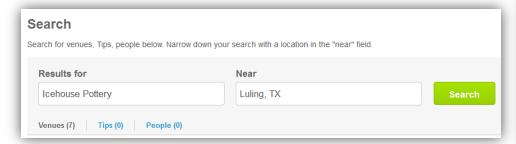


- Perry-Castenda Library, UT Austin (<u>TX</u>)
 - Everything you wanted to know and more?



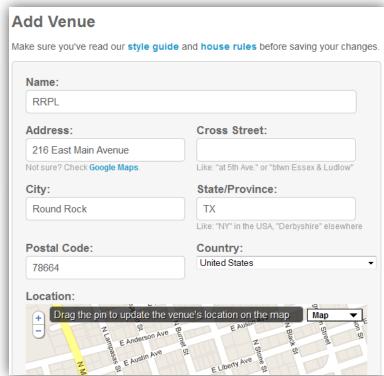
Securing your Venue

Search foursquare for your organization



 Either Add or Claim your spot

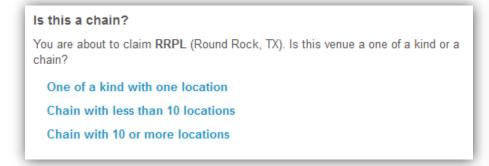
Don't see the place you're looking for? Add a new venue to foursquare

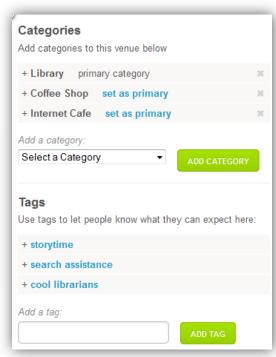




Setting up your Venue

Make your basic information edits



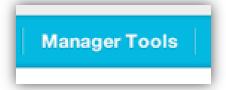


- Verification process can take up to 7 days
 - Phone or mail verification options

Claim Your Venue on foursquare Confirm your business information RRPL 216 East Main Avenue Round Rock, TX 78664 What can we help you with? Hi! You're about to claim RRPL (Round Rock, TX). Once you claim a venue, you can add venue specials and access the stats dashboard for this place.

Managing your venue

- You must have a verified location
- You must have a foursquare account
 - Preferably attached to a general email account so that multiple people can manage
- Use management tools to:



- Edit venue information
- Create specials (Campaigns | Add special)
- Setup To Do lists
- Post Tips



Sometimes you need a superuser...

- There are multiple instances of your organization
 - Log into venue
 - Edit venue
 - Merge venues
- A location needs to be removed
 - Log into venue
 - Edit venue
 - Delete location
- You have branch libraries
 - Form available for under 10 sites
 - Form available for up to 100 sites

Report a problem with this venue

Tell us the problem:

Venue should be removed

Venue is miscategorized

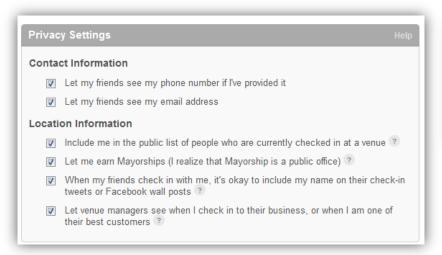
Mislocated map pin

Incorrect name/address

Venue is my home



What about Privacy?







- There are options you can set
- Friends see almost everything
- Being a Mayor is a public position
- Control interaction between foursquare, facebook, and/or twitter



References and Libraries to Look at

- Help Managing your venue http://support.foursquare.com/forums/177952-foursquare-for-business#popular
- Public Libraries Online article http://www.publiclibrariesonline.org/exclusives/internet_spotlight/four_square-libraries
- Library Journal article http://www.libraryjournal.com/article/CA6725234.html
- Foursquare resources list from lib2.0 Wiki -- http://lib20.pbworks.com/w/page/23665837/foursquare
- David Lee King's blog --<u>http://www.davidleeking.com/2010/02/01/foursquare-and-libraries-definitely-something-there</u>
- Venue Agreement --<u>https://foursquare.com/legal/venueterms</u>

Next time...

Skype!

Tech Tools with Tine Webinar presented on October 28th 2011.

